

# Diana Widjaja

(412) 736-7584 • dianawidjaja@cmu.edu • <http://www.dianawidjaja.com>

---

## EDUCATION

*Master of Science in Information Security Policy & Management* May 2011  
**Carnegie Mellon University**, Pittsburgh, PA GPA: 3.68  
**School of Information Systems & Management**  
Relevant courses: IT Project Management, Economic Analysis, Financial Accounting,  
Information Security Management, Object-oriented Design & Analysis, Internet Security

*Bachelor of Science in Technical Communication* Mar 2008  
Minors in Mathematics and Japanese GPA: 3.22  
**University of Washington**, Seattle, WA  
**Department of Human Centered Design & Engineering**  
Relevant courses: Computer Systems, Data structures & Algorithms, Languages &  
Compilers, Scientific & Technical Communication, Software User Assistance

## WORK EXPERIENCE

*Technical Writer Intern* May '10 – Aug '10  
**Google Inc.**, Mountain View, CA

- Collaborated with product team to develop user assistance resources
- Maintained and incorporated changes based on product updates and feedbacks

*Content Specialist*, ZDNet Asia production May '08 – May '09  
**CNET Networks** (now **CBS Interactive**), Singapore

- Researched business IT solutions and collated materials for online campaigns
- Developed content for ZDNet Asia online campaigns targeted at businesses
- Managed localization of content for APAC region with external resources

*Technical Assistant* Jan '07 – Mar '08  
**University of Washington Foster School of Business Technology Center**  
Seattle, WA

- Provided technical and multimedia support for faculty and staff
- Assisted faculty and staff in web publishing efforts

*Information Developer Co-op* June '06 – Dec '06  
**IBM**, San Jose, CA

- Developed and maintained user assistance resources for DB2 for z/OS
- Implemented DITA for content modularity and usability
- Received a "Good Job" award for completing additional projects

## PROJECTS

*Data Loss Protection and Privacy*, Ernst & Young Aug '10 – Dec '10  
MSISPM Capstone Project, Carnegie Mellon University

*SpectrUW User Assistance Development* Oct '05 – Aug '07  
Applied Mathematics Department, University of Washington

## TECHNICAL SKILLS

**Languages:** C/C++, Java, XML, HTML, PHP, SQL  
**Applications:** Adobe, Microsoft Office, Minitab, Oracle 10g, RoboHelp

## FOREIGN LANGUAGES

Simplified and Traditional Chinese, Bahasa Indonesia, Japanese

## REFERENCES

**Bernard Deconinck**, Assistant Professor, UW Department of Applied Mathematics  
bernard@amath.washington.edu, 206-543-6069

**Fletcher Khoo**, Producer, Business Group, CBS Interactive  
fletcher.khoo@cbs.com, +65-6506-6688

**Jennifer Jobart**, Manager, EngDocs, Google Inc.  
jenjobart@google.com